

## Guide to Call Center Staff about Syncee

1. To recommend Syncee
2. When customers ask about Syncee

### What is Syncee?

Syncee is a cloud-based product managing Shopify application, specialized for only Shopify online stores. It's a top rated application in the Shopify App Store in the Finding and adding products category, Finding suppliers subcategory or in the Inventory Management category. You can add our products easily to your store with it.

*Syncee does product import, upload and upsert.<sup>1</sup>*

After getting in contact with us (the supplier), you can go to Syncee's directory called the Syncee Supplier Exchange (URL), then you have nothing to do but easily import our product feed, with just a few clicks, to your Shopify store.

### Why is it beneficial to use Syncee?

- You can make your work and life easier with Syncee.
- You can forget about the time- and money- consuming process of doing product managing manually.
- With Syncee you can automate the whole process of product managing.
- It doesn't matter how many customers or products you have.
- This application makes product upload faster and easier.
- Syncee can manipulate the data of your files so that you can get beautiful products in your Shopify store.
- You can keep your store up-to-date easily.
- You can have more products and more customers (more customers because if you have more products in your store, probably the demand will be bigger. This is not an all-time-true fact.).
- No programming skills required.
- Full variant support.
- Syncee counts product number, not variant SKU as for the pricing plans.
- Quality support.

### What else can you do with Syncee, briefly?

- Filter products
- Set price ranges
- Convert the supplier's currency to your shop's automatically
- Schedule and automate the running of the upload
- Add markup to products and collections
- Field mapping
- Use the free trial for 7-days
- Connect data feed with any of these methods: manual file upload, FTP upload, SFTP, FTP with SSL, URL, secured URL, Dropbox URL upload, Google Docs, Google Drive URL, OneDrive URL upload.

If you have more questions about Syncee please contact them at [hello@syncee.io](mailto:hello@syncee.io)

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<sup>1</sup> **Import/insert:** uploading new products(data) but not updating, **Update:** updating but not uploading new products(data), **Upsert:** doing updates and uploading new products(data) in the same time.

## **Pricing plans of Syncee**

With Syncee you can save money. You will pay much less than what you would pay for hired people for your business. This application is quite cheap, it has really good pricing. These are the pricing plans in a nutshell:

**Nano** – \$19/month – Max 500 products  
**Micro** – \$29/month – Max 1,000 products  
**Mini** – \$39/month – Max 3,000 products  
**Basic** – \$69/month – Max 5,000 products  
**Business** – \$99/month – Max 10,000 products  
**Plus** – \$129/month – Max 20,000 products  
**Professional** – \$199/month – Max 30,000 products  
**Enterprise** – \$249/month – Max 50,000 products  
**Enterprise Plus** – \$499/month – Max 100,000 products

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## **About Digiloop in short:**

Digiloop service helps both suppliers and retailers. The members of the staff are experts in e-commerce, and also Shopify experts. Digiloop belongs to the Syncee company.

### **As for retailers:**

- Digiloop can help entrepreneurs creating neat websites, online stores.
- They can help you in anything that belongs to the process of managing the store's life.
- Customizing existing Shopify templates.
- Guidance about Shopify.
- Being next to you from the first step to success days (also with Syncee service in product and data synchronization).
- Giving full help in e-commerce, giving advice all around.

### **As for suppliers:**

- Digiloop helps retailers to become a supplier, a drop shipper or a remote warehouse company.
- Helps in creating an adequate website.
- Helps in creating data feed files.
- It's for Syncee and Digiloop too: there's a supplier directory called the Syncee Supplier Exchange and the companies can be a part of it. It can be a long-term cooperation among the two.